Colonial Acres Phase V, Inc. 25865 Jamestown Court South Lyon, MI 48178

Snow Removal Procedures: Updated December, 2025.

Updated text is bolded.

The snow removal crew will respond without notification from Phase V when there is a snow accumulation of two (2) inches or more. At approximately 6:00 AM plowing will begin **on the main streets.**

Street Clearing Schedule:

At approximately 8:00 AM the truck drivers will begin plowing parking areas. You will be notified by the sound of their horn to move your vehicle so that they can complete their job. Parking Spaces Where Vehicles are not Moved will Require Hand Shoveling Which Will be at the Vehicle Owner's Expense. Violation of any of these rules will result in a fine. See Assessment of Fines regulation located on page 7 of the Phase V Rules. Everyone must do their part for snow removal to be successful. If you cannot move your vehicle yourself arrange for someone else to move it. (Contact your street captain, if available.)

Snow falls during the latter part of the day, after 3:00 PM, will only be plowed down the center of the main streets. Parking areas will be cleared the following morning which means moving your vehicle(s) as noted above.

The snow removal crew will shovel snow on sidewalks and on original concrete sidewalks in courtyards – they will not apply deicer inside individual courtyards. Each unit has been provided with a "salt shaker" that will enable the member/occupant to apply deicer within their courtyard. Deicer will be supplied in barrels throughout Phase V for your use on sidewalks and steps to melt ice. As with salt, this should be used sparingly as excessive use will cause damage to cement. Please use sparingly.

The Fair Housing Act requires owners of housing facilities to provide reasonable accommodations to persons with disabilities. Reasonable accommodations are changes, exceptions, or adjustments to a program, service, or procedure that allow a person with a disability to have equal enjoyment of the housing program. There must be an identifiable relationship between the requested accommodation and the person's disability. Please contact the PPS if you believe you would qualify for a reasonable accommodation from this policy.

Should the Member/Occupant have any complaints with regard to snow removal, do not call your Board Members. Report any problems to the Property Management Office. tburhans@ppscoop.com or call 248-644-4650

They will contact the snow removal crew on snow plowing days.

Sincerely, Colonial Acres Phase V, Inc. Board of Directors

Professional Property Services, Managing Agent

Tonia Burhans

Tonia Burhans Regional Director